

Background

KRB Business Solutions is a Quality Management Consultancy company providing affordable independent and reliable business solutions in Quality Management and also in Marketing, Business Management and Finance.

Keys to Success

- ✓ Responsiveness - flexibility to respond to customer demands at short notice
- ✓ Quality - getting the job done right first time, offering 100% guarantee
- ✓ Customer satisfaction and loyalty
- ✓ Reliability of the products/services provided
- ✓ Relationships - developing loyal repeat customers
- ✓ Flexibility – To offer hourly, daily or by project
- ✓ Affordability – Keep overheads low offering a competitive product
- ✓ Marketing and networking – able to develop potential opportunities
- ✓ Company Name – that will remain in peoples mind and underpin success

About us

The Director, Ken Burrows MCQI CQP FInstLM, has over 15 years experience in the MoD at the strategic level in various roles. He is also a keen volunteer and has worked in the Charity sector as a Director for Children's Playlink, a School Governor at a Peel Common Primary School, Chair of the Royal Naval Armament Depot Sea Angling Club for 11 years. His current voluntary activities include being a Sports Coach at Meadowbrook Out of School Club and as Core Director of South West Winterguard Academy.

His formal qualifications include NEBS Management, HNC in Business and Finance, NVQ 4 and 5 in Management and IT Service Management (ITIL) Foundation. To underpin this he is a Member of the Chartered Quality Institute (CQI), Chartered Quality Practitioner (CQP) and Fellow of the Institute of Leadership and Management (FInstLM) and trained in Quality Management to IRCA ISO 9001:2008 as an Internal and Lead Auditor.



KRB Business Solutions

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KRB Business Solutions

ISO 9001:2008
Quality Management
Consultants



**'Developing your
opportunities and
efficiencies'**

KRBBusinessSolutions.co.uk

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KRB Business Solutions

ISO 9001:2008

Quality Management Consultants

Services offered

From aiding company start up to developing and reviewing product/services through life:

- **Quality Management** Introducing or developing an existing QMS, whilst conducting Audits to evaluate the company against ISO 9001:2008. (See separate guide for more info)
- **Conducting start up** Setting Strategy, Implement Plan and setup Infrastructure (See separate guide for more info)
- **Business documentation** Project Plans, Policies, Staff Handbooks, Contracts and processes
- **Company principles** Including developing Vision, Mission and Values through engagement with the workforce and management
- **Enabling Tools** Setting up and evaluating internal and external enabling tools including websites and bespoke company designed software IT package, noting the needs of all stakeholders

- **Business objectives** ensuring they link to individual posts and goals
- **Advertising and Marketing** Design, develop and implement a cost effective strategy that meets available resources and opportunities
- **Project catalyst** supporting the through life of a project
- **Financial Management** accounting processes or systems from costing tasks, Invoicing to reconciliation
- **Staff Training and development** individually (as a mentor scheme) or as a team through performance evaluation reporting and sourcing mandatory H&S or other training
- **Grants** Investigate options and funds available, work with the organisation and complete application forms



Case Studies

Cadmidium Technical

Consultancy Updated customer contracts, developed staff suggesting ways to improve internal communications and development, assessed and improved staff handbook whilst supporting and mentoring Managers. Advised on their Quality Management System.

Meadowbrook Out of School

Club Produced marketing literature, setting out their prospectus for new clients and advertising what they do.

South West Winterguard

Academy Provided Leadership and strategy to form the 'non profit making group'. Developed their literature, Website, Constitution, Policies and Accounts, Members forms, Newsletters, Insurance and constantly developing relationships with stakeholders. Directly raised £3,300 to support year 1 start-up.

To show my commitment to the services we offer you can contact me directly by e-mail, where I will be happy to discuss your requirements.

Ken Burrows Director
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